Improving University Teaching at University of Westminster, London, UK on July 16-18, 2025

Problem Statement

This study intends to clarify how an online-based video production class was taught by investigating both instructor's reflection-inaction and students' course evaluations of their learning experiences.

Methods

- 1. Investigated "Media Production Studies" (MPS) class (2020-2023)
- 2. Interviewed with the instructor about his reflection-in-action by overviewing MPS class from 2020 to 2023
- 3. Analyzed interview transcript using the KH Coder program of cooccurrence networks, and identified seven thematic word groups
- 4. Extracted meaningful comments from 64 college students' course-end reflective evaluations

Results

- Instructor's accumulated prior knowledge, applied to MPS class (2020-2023): 10
- > Instructor's reflective talk on online-based practice in MPS class: 4 5 6 7

Subgraph



Knowledge of online communication

• The instructor applied conversational techniques in creating on-demand class videos to the synchronous online class.

Subgraph



Effectiveness of small-group dialogues

 "Breakout room" communication at the beginning of each synchronized online class (using Zoom) was helpful in making the class run smoothly and comfortably.

Subgraph



Foundations of instructional design

- Before-class learning on LMS (using Moodle) is the instructor's control over students' learning, and inclass learning is controlled mainly by students.
- By working together with the teaching assistant(s), the instructor routinely confirmed students' participation in class activities and used the results to improve the progress and teaching methods of the class.

Subgraph



Student observation in face-to-face (FTF) and online classes

- The instructor understand what students were thinking/feeling by carefully observing students' reactions in class.
- This highlights the importance of instructors' accumulating teaching experiences, methods and methodology in FTF, online, on-demand and hybrid formats.

Students' comments in relation to Subgraph (2)

I learned how to do project management and communication in an online-based class. (2020)

Students' comments in relation to Subgraph 6

The instructional design, including quizzes based on reading assignments, was very helpful. (2023)

I learned a flexible perspective during the video production process through visual representation. (2022)

My perspective and ideas were developed significantly during video production because I communicated fully with various class members many times. (2020)

Analysis of Instructor's Reflective Talk and Students' Reflections of Online-Based Video Production Class with Collaborative Work Embedded

Discussions

- Online course design was based on the FTF MPS classes, with some media attributes adjusted. (e.g., quick feedback, online learning, speed of media)
- What the instructor expected was effectively received and "digested" among students. (e.g., flexible collaborative work, negotiative communication among group members)



Asami Tominaga (Aoyama Gakuin University, Japan) & Norio Hozaki (Waseda University, Japan) aid811em@waseda.jp a.tominaga@aim.aoyama.ac.jp

- single/correct answers.
- groups.

Future Research

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Subgraph **Relation between** Application of 4 the instructor's prior class communication and class content experience MPS requires students to understand media by using it, which means elaborate media representation and expression come first. • The instructor became aware of the limitations of his expressions when teaching MPS class online. Students' comments in relation to Subgraph (4)Mechanical and functional limits of the media somewhat affected our more effective production. (2020) I had to clearly face the gap between my ideal image of the product and my skills in expression. (2021) Difficult but enjoyable inquiry time exploring questions with no single/correct answers (2022) I deeply learned how visual and verbal information are interpreted differently, which helped me to verbalize the idea that "not everything is explanatory." (2022) There was a gap between our intended message and what the audience actually received (2021)

- FTF for 20+ years.
- students to actively thoughts online.

Subgraph

5

- words.
- methods of information delivery.

• MPS class has been taught • Difficulty of encouraging communicate or share their Visual production and presentation • Visuals can be explained along with both written and spoken Video production in groups and presenting the video to the class are two distinct tasks. • Effective presentations require different ideas and systematic Students' comments in relation to Subgraph (5) Practical learning of actual hands-on production work by ourselves was I recognized our product became more or less effective during the revision process based on class evaluations.

appreciated. (2022)

(2023)

Students had some difficult identifying questions with no

(e.g., creative visual and verbal representation, color theory)

• The instructor effectively led students to sophisticated and independent collaborative learning situations in class and

(e.g., effective conflict resolution, democratic class management)

How has the instructor's accumulated practice of collaborative learning classes online affected him? How effectively can teachers design and implement "online" work" in their teaching/learning situations?